

Standard Categories and Correspond of Quality Afterschool Programs



IAA Standard Categories:

- » Positive Human Relationships
- » Appropriate Indoor and Outdoor Environments
- » Effective Programming
- » Strong Partnerships
- » Effective Administration
- » Effective Staffing and Professional Development
- » Youth Development Principles and Practices
- » Outcome Measurement
- » Fiscal Management
- » Advocacy

Positive Human Relationships

- ☐ Staff relate to all children and youth in positive and respectful ways; staff are dedicated to having fun and being involved; staff model personal interest in youth; allow for one-to-one time with all youth; staff connect in ways that support youths' feelings and ideas
- ☐ Staff encourage youth to interact positively with peers, families, community, school, and afterschool staff; children demonstrate good conflict resolution skills; staff and youth develop a plan for policies for behavior; staff seek input from youth in order to determine both the cause and solution of conflicts and negative behavior; staff use positive techniques to guide the behavior of children and youth
- ☐ Staff respond appropriately to the individual needs of children and youth; staff work to accommodate youths' needs through meetings with parents, teachers, and youth; program builds upon children and youths' individual strengths; staff interact with children and youth to help them learn; staff support children's success in learning
- ☐ Staff provide opportunities for meaningful engagement of participants' family members; staff and families interact with each other in positive ways; staff provide regular communication and support services for parents; staff use arrival and departure as information-sharing time with parents
- Staff are patient, fair, and listen to youth and each other; show respect for all staff and students and model positive relationships

Adult to youth ratio is between 1:10 and 1:15 for youth
ages six and older; adult to child ratio is between 1:8 and
1:12 for children under age six

- ☐ Staff encourage children and youth to make choices and to become more responsible
- ☐ Staff is sensitive to the culture and language of children and youth; staff model inclusion/equity values in their work; program environment is affirming/inclusive of many identification groups

Appropriate Indoor and Outdoor Environments

- ☐ The program's indoor space meets the needs of children and youth; environment is suitable for all offered activities; adequate materials and supplies are available; wide variety of books, games, and art supplies; indoor space allows children and youth to take initiative and explore their interests
- ☐ The outdoor play area meets the needs of children and youth, and the equipment allows them to be independent and creative; the outdoor play area is clean, safe, and hazard-free; access to outdoor program space is supervised during program hours
- Program staff provide an environment that protects and enhances the health and development of children and youth; safe, healthy, and nurturing environment; environment supports mutual respect, rapport, and fairness; the physical safety and security of children and youth are protected; during hours of operation, an adult oversees exiting and entering of members and visitors; ensures entering safe program space
- ☐ There are a variety of spaces (small group, large play areas, quiet areas); planned cozy areas available in other programming space locations; spaces available in program to promote quiet reflection, conversations, and safe interactions
- ☐ The temperature is comfortable and the space has adequate ventilation and noise and light levels
- Regular safety checks (indoors and outdoors) of equipment conducted; daily upkeep of all routine care furnishings; indoor and outdoor equipment meet safety standards and are inspected, modified, and documented

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Standard Categories and Corresponding Indicators of Quality Afterschool Programs

	Written emergency procedures are readily accessible by staff		Staff and youth learn to recognize/challenge stereotypes, biases, and discrimination; activities/
	At least one complete first aid kit and fire extinguisher is accessible and visible from program space		curriculum introduce youth to groups with different backgrounds/experiences than their own; activities/ experiences increase knowledge/connection to youth
	Site is physically accessible to youth/staff/families with disabilities		culture, language, gender, and other identification groups Daily time for outdoor play is part of schedule
E	ffective Programming	St	rong Partnerships
	Children and youth can choose from a wide variety of activities including free time; learning opportunities are available for youth to belong and form friendships, and to develop personal responsibility, self-direction, dance, music, leadership, problem solving, character, communication, healthy lifestyles, cooperation, safety,		A plan for family and community involvement is developed, activated, reviewed, updated, and supported; program involves families and community in program events and decision-making, planning, and implementing roles
	physical activity, theater, art, civic, literacy, career/ workforce, team work, technology, nutrition, social, emotional and cultural skills		Program provides families with information about community resources to meet their needs; staff communicate with family about youth experiences and activities
L	Balance of academics, homework assistance, and enrichment programming exist; programs/activities are designed to allow youth to master at least one program component in academic and non-academic areas		Program builds partnerships as part of sustainability efforts with youth, families, municipal government, businesses, organizations, and institutions for strengthened funding, expanded volunteering, increased
	The daily schedule is flexible and offers a favorable social and emotional climate, physical security, independence, stimulation and youth centered/age-appropriate activities		program quality, broadened resources and materials, and visible advocacy for the program
	to meet the needs of all children and youth		Program provides opportunities for literacy and educational experiences for families and participants;
	Activities reflect the mission and goals of the program and promote the development of all the children and youth in the program		program strengthens family/youth relationships and communication
	Staff have all materials and supplies ready to begin all activities; there are sufficient materials to support program activities; activities planned with enough		Youth are involved in the community through planning and participating in service learning projects; links are built between youth and community
	materials and staff members are prepared to lead activities		Program information is regularly communicated (across language groups) with families, community partners,
	The program serves healthy foods and drinks that meet the nutrition needs of children and youth		and schools to coordinate support and opportunities for youth; staff, families, and schools share information to encourage and support the development of youth
	Participants experience and learn about diversity		Program collaborates with the mission and vision of local schools to support program development
	Program provides opportunities where participants work can be showcased; youth contributions and accomplishments are acknowledged		Program coordinates staff development activities with those of school and community partners
	Opportunities to learn through experiential learning (do- reflect-apply) and real world contexts are available; use		Program collaborates with other afterschool programs
_	strategies to engage students in learning		Programs are tailored to address community and/or neighborhood needs
L	I Established schedules are known to staff, participants, and families; complete program schedules are posted prior to the beginning of the program cycle and are kept up-to-date		Program stakeholders, partners, and staff communicate program's vision, purpose, and goals in many settings across the community
	Programming is based on best practices derived from child and youth development research		

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Eff	fective Administration		Staff has passed background check
	Staff/child ratios and group sizes permit the staff to appropriately meet the needs of children and youth		Program has a written statement of mission, vision, and goals
	Develops fiscal infrastructure/management system that includes an approved budget, periodic review of budget, and appropriate tracking of expenses and record keeping		Program has an effective marketing strategy that publicizes the program and its achievements within the school and broader community
	Considers afterschool opportunities as added learning time that complements school day; establishes strong links to the school day; learning standards are connected		Fee structure allows for any family to participate in the program
	to afterschool program; learning opportunities in afterschool program are connected to but different from	Eff	ective Staffing and Professional Development
	school day Employs strategies for program improvement and staff development that are based on regular assessment of youth outcomes, staff performance, and/or program		Program staff (administrator = overall direction of the program; director = daily operations of the program; support staff = supervision and guidance of children in the program under the direction of the director) receive
	quality		training and attend ongoing professional development activities both within and outside of the organization that
	Program policies and procedures are available to, and responsive to, the needs of children, youth, and families in the community		support their own growth; program staff maintain current knowledge of field
			Program support staff have training in child and youth
Ш	Staff (paid, volunteer, and substitute) receive appropriate support and communication opportunities to make program effective and efficient and to share new professional ideas; staff from different program offerings meet as a group to plan or coordinate prior to the start of		development, planning activities, community outreach, service learning, group guidance, and/or working with families; a majority of support staff have one or more years of experience
	a program cycle and regularly during the program cycle		Mentoring and training supports working with diverse
	Program policies, procedures, and schedules ensure that staff, youth, and parents understand expectations;		populations; program staff and volunteers are culturally aware in working with participants
	develops, implements, and shares approved safety and health plans and procedures with staff, youth, and family members		Program staff (administrator, director, support staff) are trained in CPR, first aid, universal precautions, and mandatory child abuse reporter training; updated listing of staff who are CPR and first aid certified is readily
	Develops and manages effective arrival and dismissal procedures with staff and families; clearly defined,		accessible
	written/posted organization policies on how to enter and exit building		Program includes benefits and competitive wages; pays staff for planning time (developing and preparing
	Program policies and procedures are in place to protect the safety and health of the children and youth		activities) and to do paperwork
		Ш	Program administrator/director assesses job performance and satisfaction among support staff and
	Staff (paid, volunteer, and substitute) are given an orientation to the job before working with children and youth		volunteers and makes improvements where necessary; program administrator/director gives feedback and is a role model to improve staff performance; support staff
	Complete and current enrollment and registration documents for all participants are on file including emergency information for each participant		can request guidance from program administrator/ director
	Conducts all required fire and safety drills; emergency		Program administrator has a degree in child or youth development or a related field, including coursework in
	plans are easily accessible and rehearsed Recruit, screen, orientate, manage, and train staff,		administration; program administrator has a minimum of two years of relevant job experience
	substitutes, and volunteers Program develops a long-term plan for sustaining the		Program director has a degree in child or youth development or a related field; program director has a
_	afterschool program; involves participants, families, staff,		minimum of two years of relevant job experience
	and board members in long-term decision making and planning		Program provides professional development opportunities related to diversity/equity



of Quality Afterschool Programs Standard Categories and Corresponding Indicators

additional resources, and assessing program effectiveness; buy-in for the continuous improvement process and evaluation secured from the advisory council

Program participates, when available, in local, state, and

or governing body and all stakeholders

national review and recognition systems

Program staff are knowledgeable about youths' different	Fiscal Management		
learning styles/special needs and adapt programming accordingly	 Funding is diversified and sustainable to operate within a budget 		
Youth Development Principles and Practices	☐ Program seeks financial support from parents,		
☐ Youth have opportunities to explore, program plan, and make choices based on their skills and interests;	businesses, government agencies, private foundations, individuals, or other available resources		
members are empowered with freedom/latitude to plan their time and pursue interests; youth have multiple	$\ \square$ Budget mirrors vision, mission and goals		
opportunities to make plans for projects and activities	☐ Program updates and monitors budget on regular basis		
Youth development principles are infused into programming; youth have opportunities to partner with adults; staff share ownership of most activities with youth, providing guidance and facilitation; participants are involved in program planning and development; program views youth as individuals with strengths and	☐ Existence of community linkages, partnerships, and connections support enhanced services; strong partnerships exist to support the program and services from which all partners benefit; long-term alliances ensure continued funding is in place		
skills; staff support youth as partners Program affords participants opportunities to express	 Program administration understands policy issues and funding streams 		
their ideas, concerns, and opinions; youth voice and ownership of program is encouraged; youth voice is	Advocacy		
respected/valued Program activities enable participants to develop life skills, a sense of belonging, resiliency, and self-esteem Outcome Measurement	Increases awareness of public and policymakers focus on need for a continuum of services that support youth learning outside of school time; increases public awareness of needs of school-age programs; advocates for school-age programs as part of children's and youths'		
_	learning		
Plans for participant and program evaluation include gathering both qualitative and quantitative data; includes formal and informal feedback from stakeholders (youth, parents, teachers, staff, advisory council, etc.) in program evaluation; youths' interests, needs, and satisfaction with program regularly assessed	☐ Constituency building activities occur intentionally and effectively; program is actively involved in and leads community mobilization efforts to affect funding levels and policies; program partnerships, linkages, and connections include community outreach and advocacy as a goal		
Uses objective data to measure participants' learning progress; creates an internal method for assessing student engagement levels; regularly assesses youth outcomes; decision making based on student performance	 Evidence of program quality is used to build the case for the necessity of afterschool as part of a larger field- building effort 		
Program has measurable program goals/objectives	What is Afterschool?		
that are aligned with the program vision, mission and identified needs; short and long term goals defined with all program partners	Afterschool programs provide experiences that are meaningful and beneficial to children, youth, families, and communities by		
☐ Makes evaluation summaries available to the general public and community stakeholders	offering safe, engaging, and enriching environments for children and youth when they are not in school. Quality afterschool programs utilize a youth development philosophy that incorporates		
☐ Evaluates for continuous improvement, identifying	the strengths and assets of youth to build their skills and broaden		

their experiences.